

**SAFECARE**

*Integrated cyber-physical security for health services*

**Hôpitaux** | **ap**•  
**Universitaires**  
**de Marseille** | **hm**

## Carrousel 6: End-users and risk-management / Integration of the SAFECARE solutions

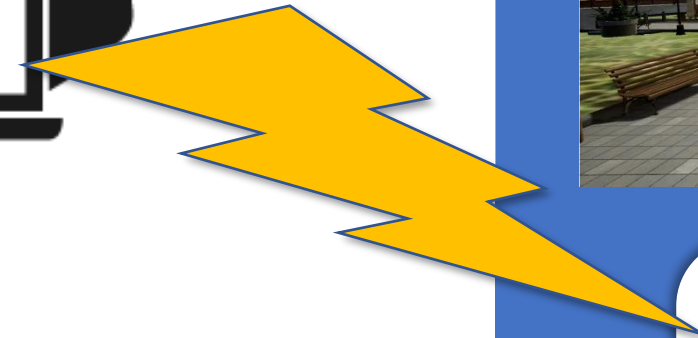
*SAFECARE Commercial event – Philippe Tourron, Frédéric Nodot, Stéphane Nardy  
Paris, 2021-11-30*

# Virtual Hospital

Role play session : Defend a hospital



# A danger occurs ...



**PHARMACY  
VACCINE PROCESS**

**COVID-19 VACCINE**

A white rounded rectangle containing the text "PHARMACY VACCINE PROCESS" in green, an icon of four blue vaccine vials, and the text "COVID-19 VACCINE" in blue at the bottom.

# Role Play

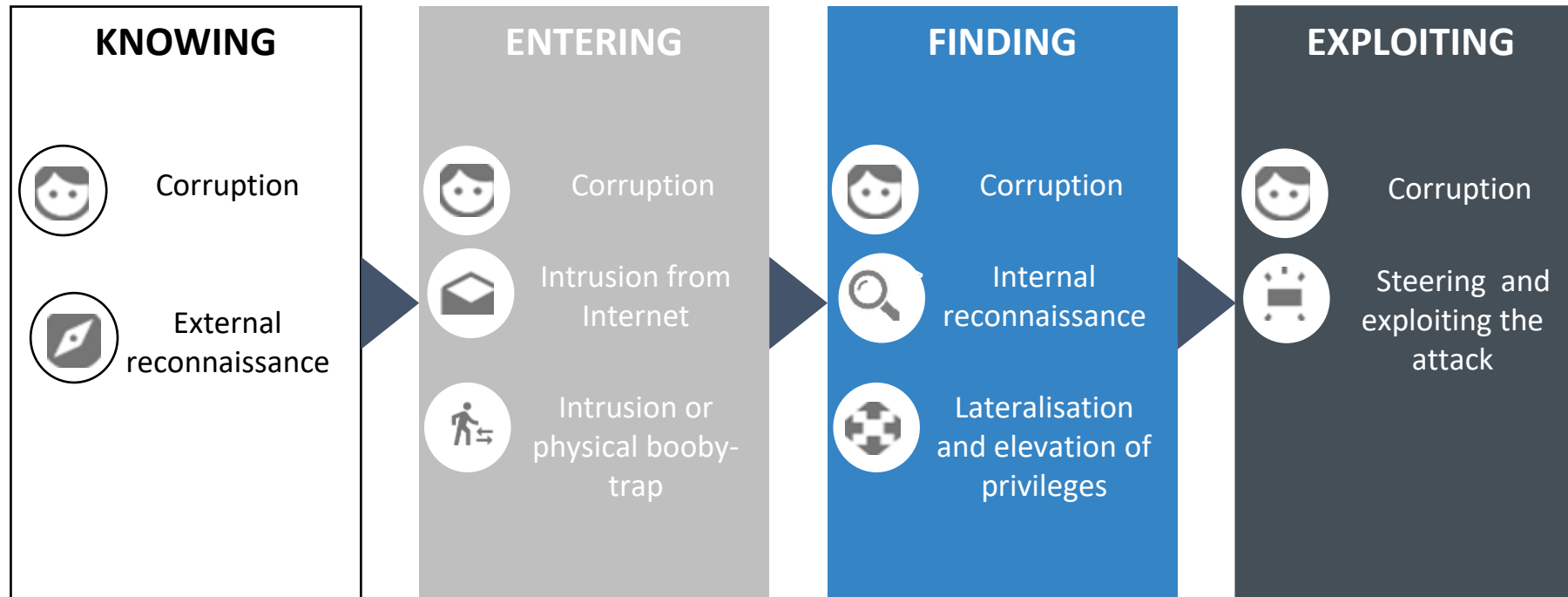
<b>Context</b>	<b>Covid-19 vaccine</b>
Your mission	<u>Protect Vaccine</u> process in a hospital



- You discover an attack path step by step and you have to defend/react in front of the situation
- Feedback/Conclusion : how Safecare can bring solutions




# Description method of scenarios



➔ It is important to note that these steps are modular (for example according to whether the attacker attacks directly or by bouncing via a stakeholder of the ecosystem)

# Cyber-attack in a COVID-19 context

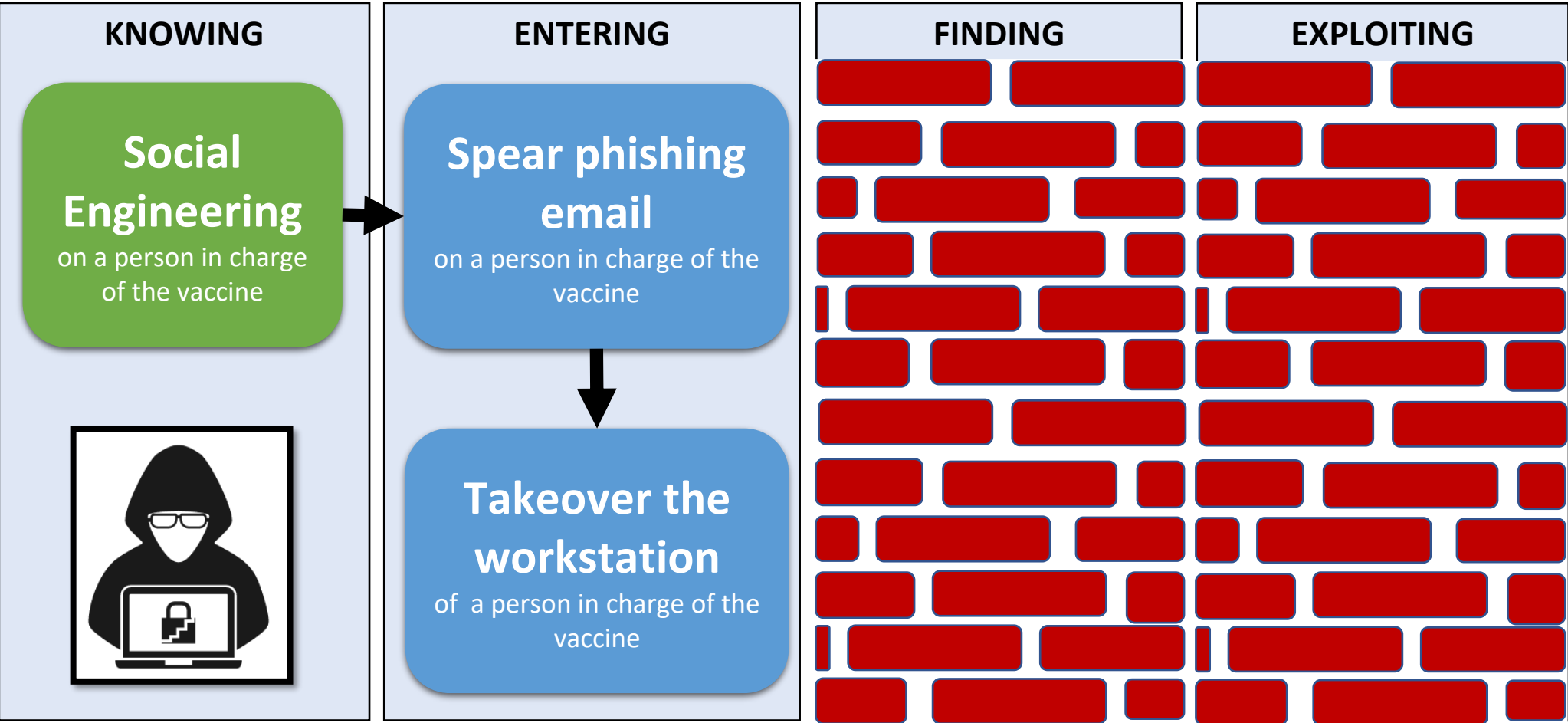
Question 1 – INTRODUCTION - Which threat could be the most feared in the context of Covid-19 vaccine in a hospital ?

KNOWING	ENTERING	FINDING	EXPLOITING
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	[Redacted]	[Redacted]	[Redacted]
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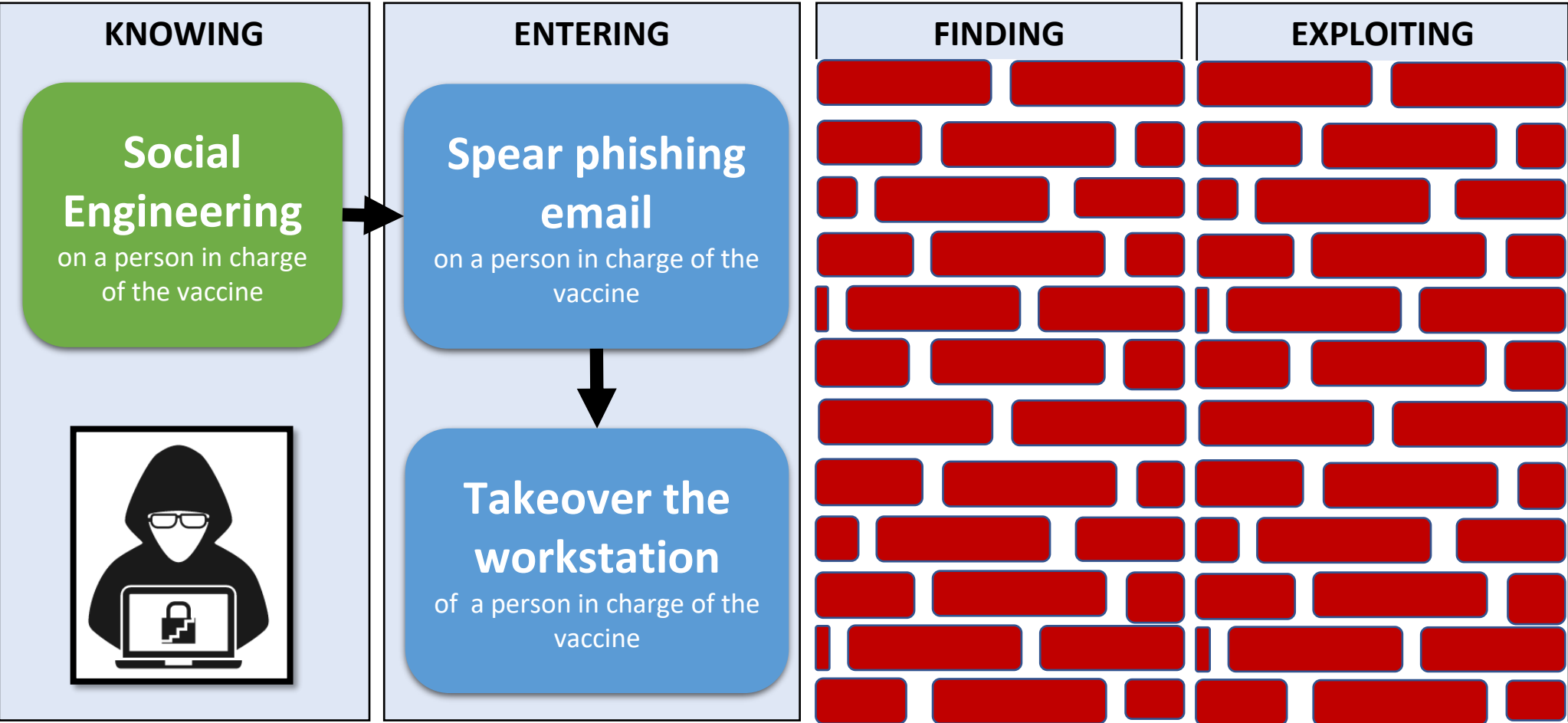
# Cyber-attack in a COVID-19 context

**Question 2 - the DETECTION**  
Which detection method is best? Who should be contacted? How Quickly?



# Cyber-attack in a COVID-19 context

**Question 3 - the MITIGATION**  
**Which mitigation measure to choose? How likely is the attack to succeed?**

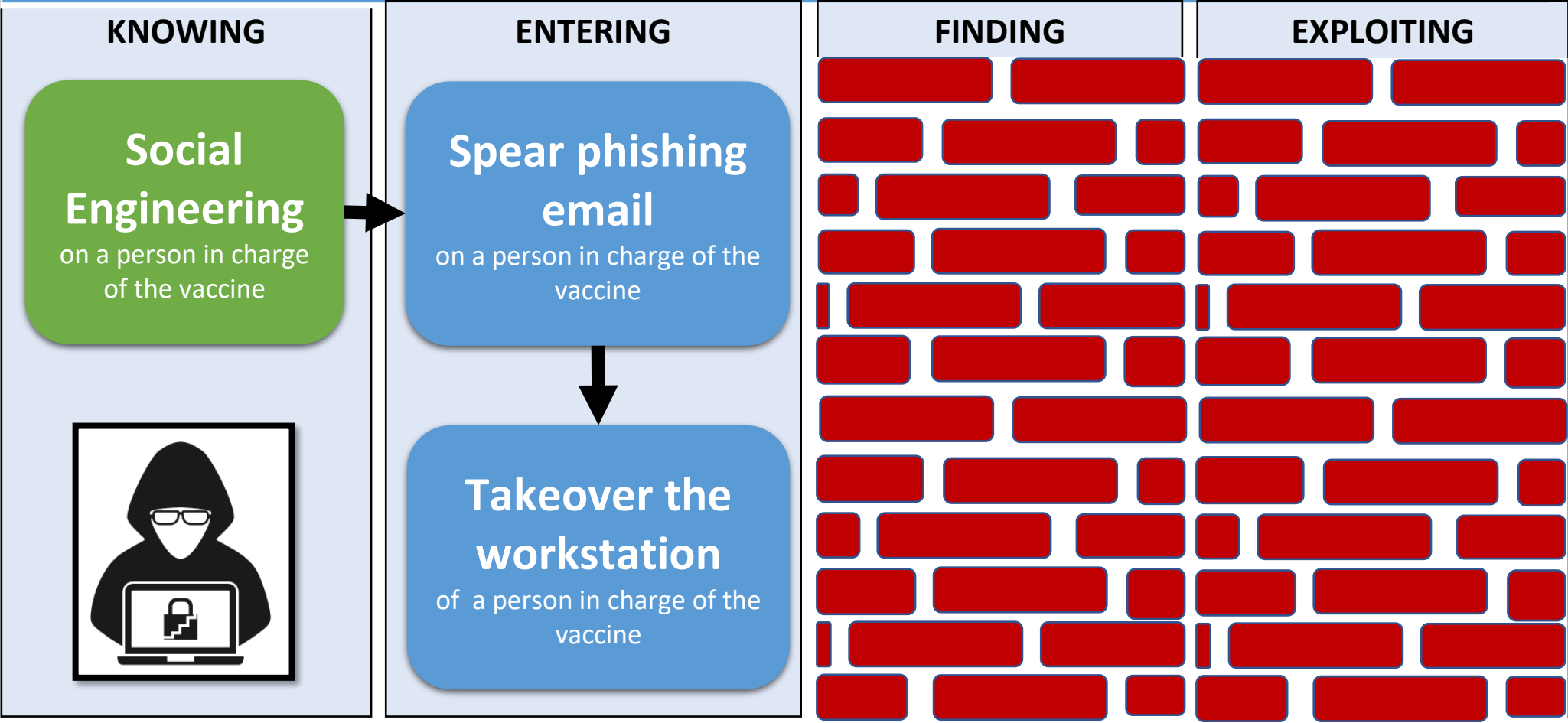




# Cyber-attack in a COVID-19 context

## Question 4 - the IMPACT

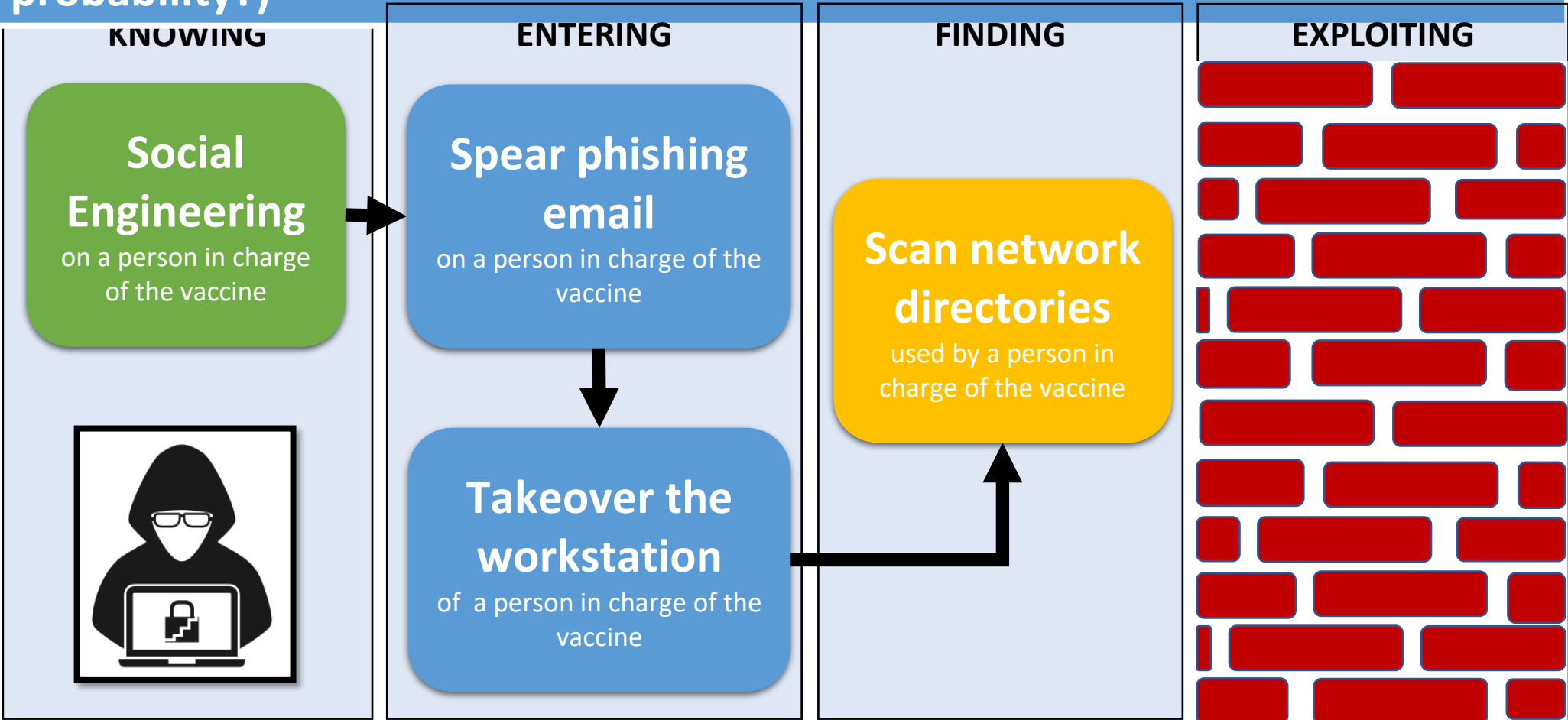
Do you believe that the mitigation measures (you selected or not) will have any impact to the patients' care?



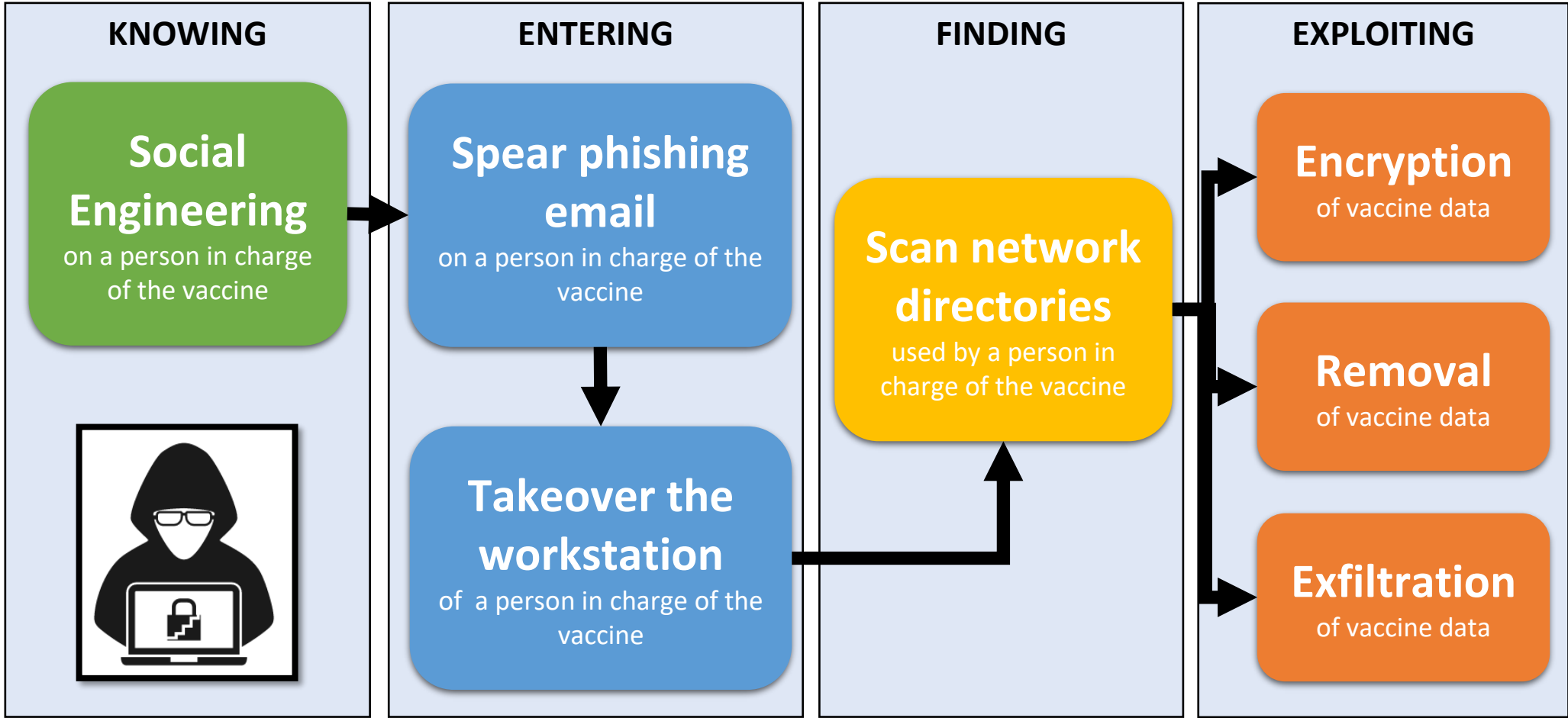
# Cyber-attack in a COVID-19 context

## Question 5 - the ESCALATION

What is the easiest way for the hacker to progress? (with what probability?)



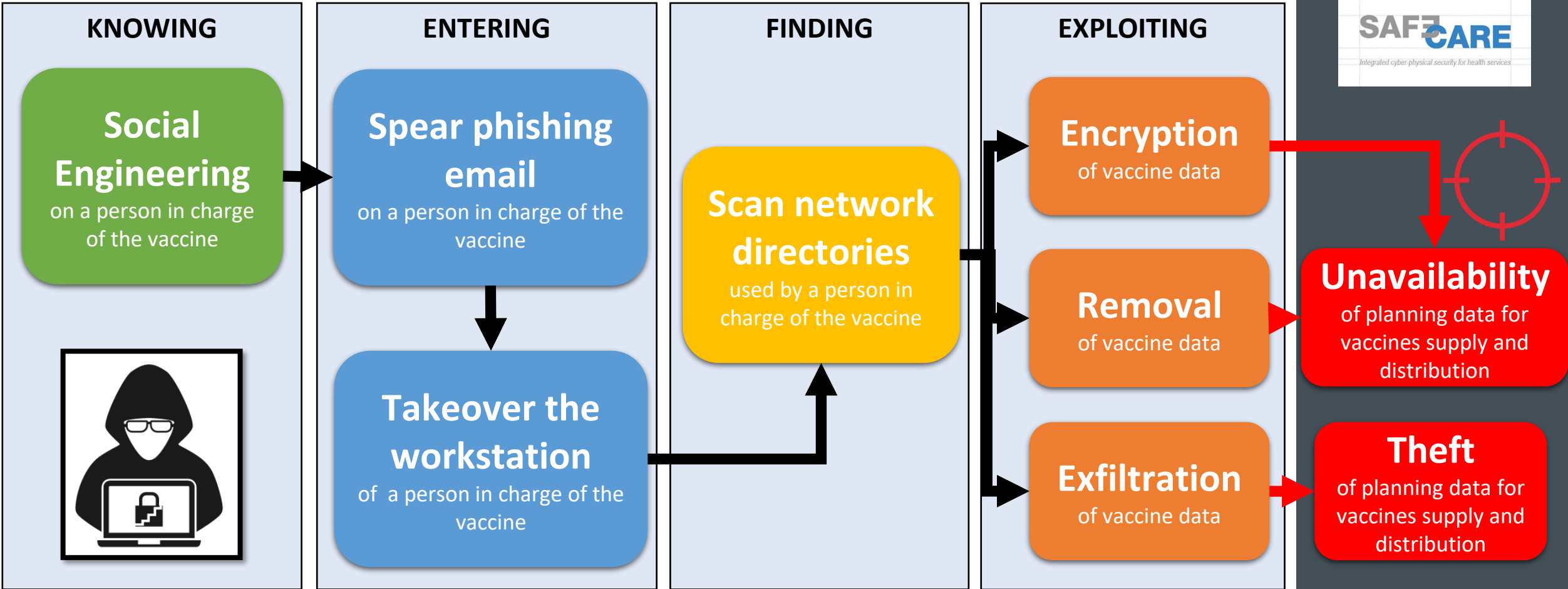
# Cyber-attack in a COVID-19 context



# Cyber-attack in a COVID-19 context

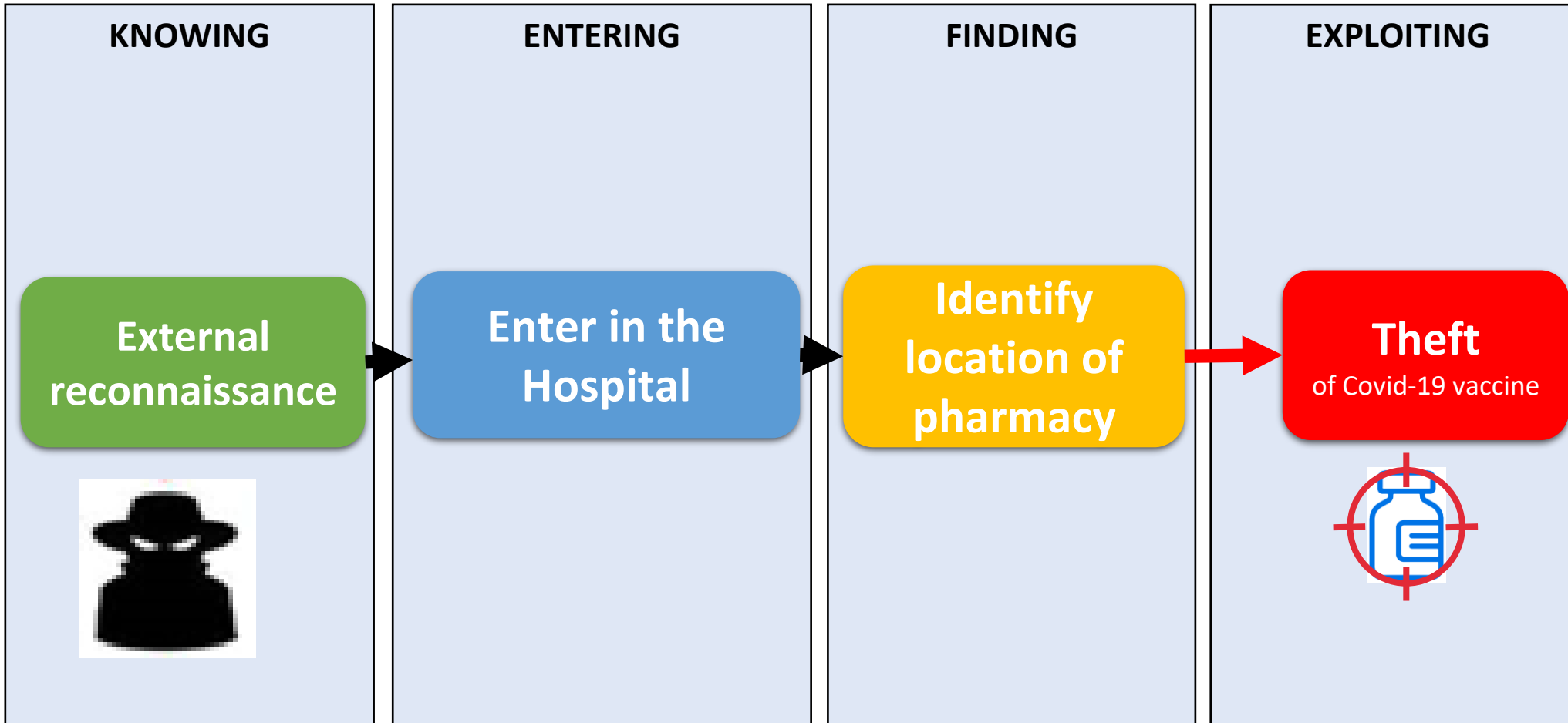
## Question 6 - CONCLUSION

What would you need the most to defend a hospital in this attack path?



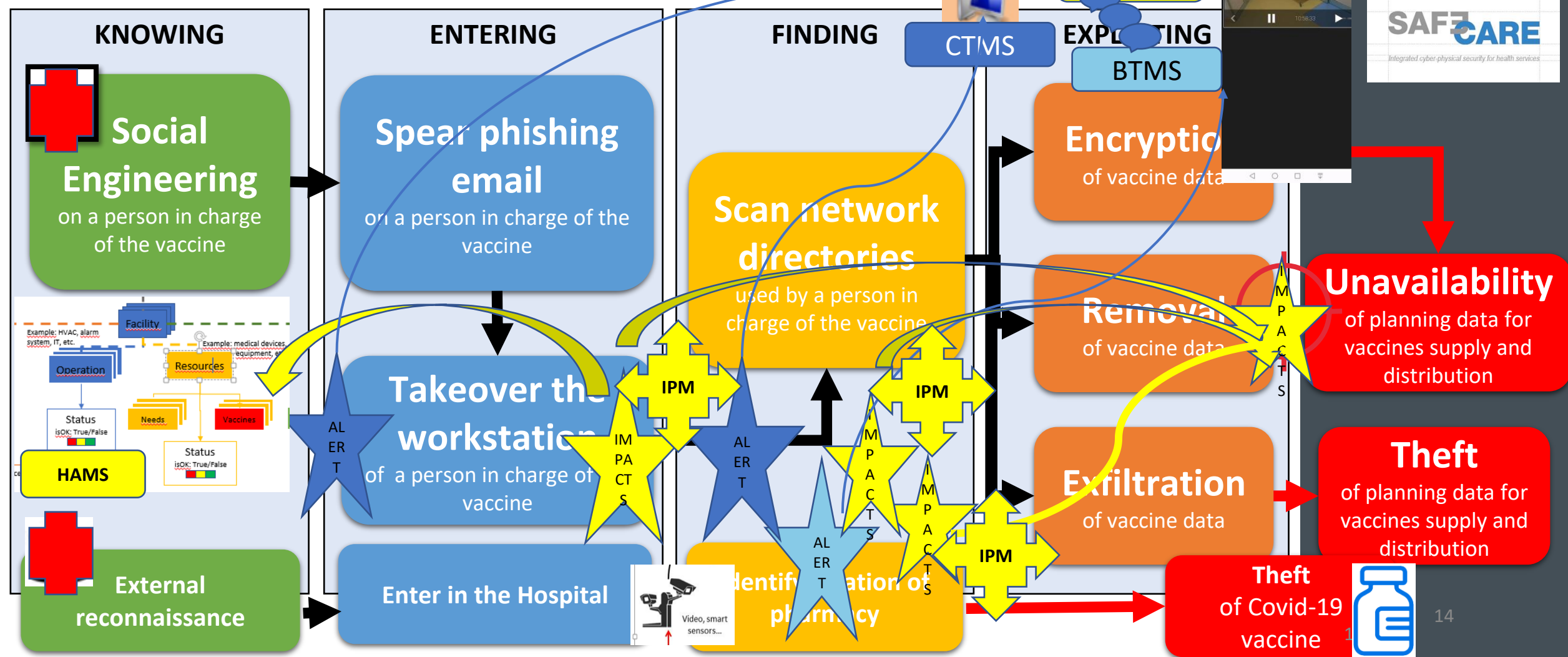
# Physical-attack in a COVID-19 context

Other possibility of attack ...

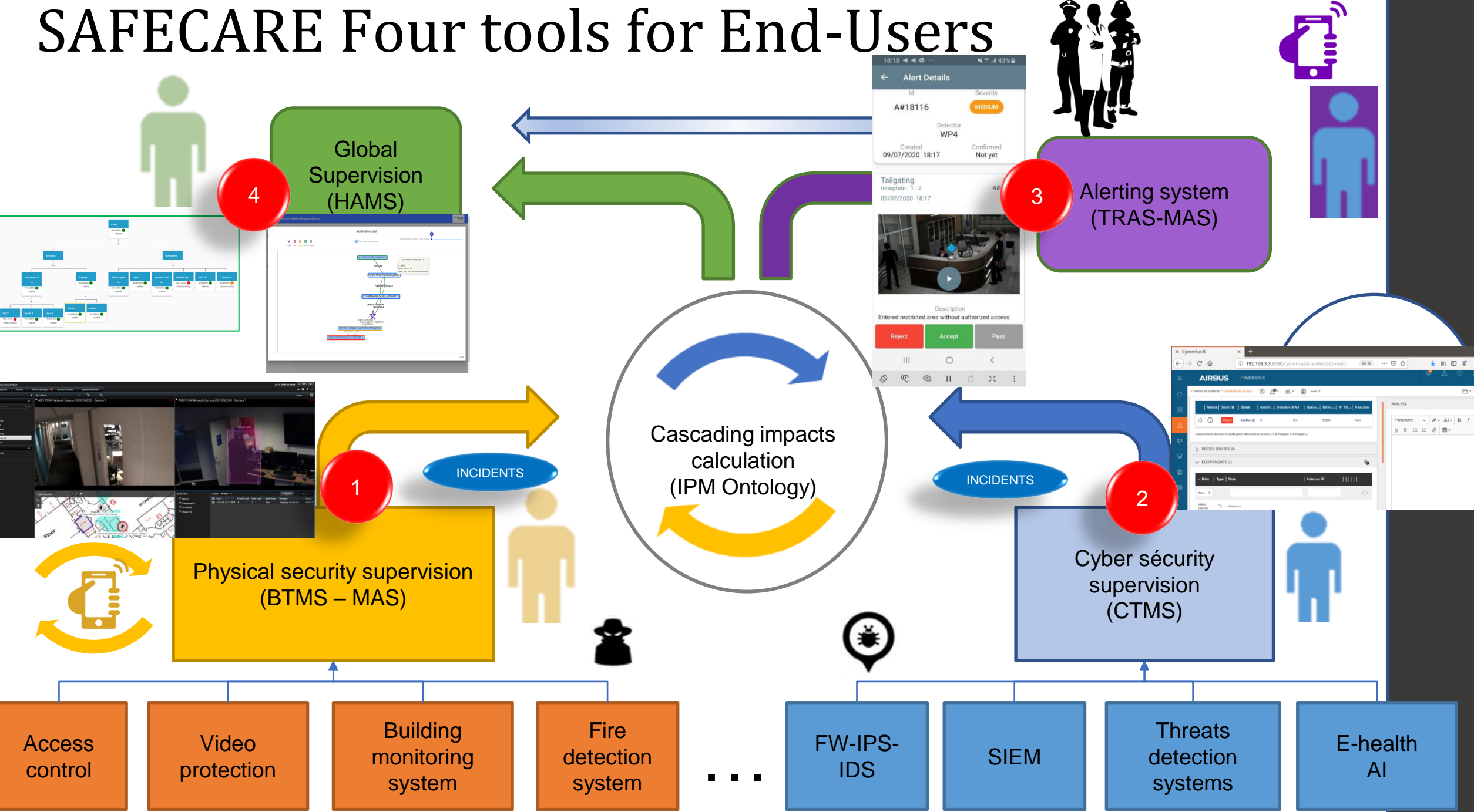


# Cyber-Physical attack in a COVID-19 context

## How SAFECARE can help defend a hospital



# SAFECARE Four tools for End-Users



# Hospital context



Hospital :  
**Real-time** management  
**Quick** communication

The work is as huge as the surface of health systems

- Detection of malicious behavior
- Emergency measures to limit the threat
- Prepare the repair
- Communicate (information about threat and mitigation) :
  - Between hospitals in a region
  - Between hospitals in a country
  - Between hospitals in Europe ...



## Paradox of health systems evolution:

- More **open** (towards patients, towards city medicine, etc.)
- More **mobile** inside and outside the hospital
- **Simpler**
- More **secure** (GDPR)

## But...

- **Low resources and complex ecosystems**

## Crisis mode :

- To be as agile as the threat
- To communicate between defensive actors (technical or human) at the speed of attacks to synchronize protection at the scale of a hospital, a territory of a country, a continent?

## Needs...

- **To understand possible impacts to manage appropriate decisions and...**
- **To organize preparation and training**



# Process to be prepared to manage risks and to integrate SAFECARE

1 - Critical system(s)

2 - Existing security systems and measures

3 - Organisational structure in place

4 - Crisis management process

5 - Map crisis management actors with SAFECARE system's users

6 - New organisational crisis management (assessment of human impacts and ethics point of view)

7 - Specific knowledge to adapt the impact propagation calculation

8 - Understanding complete safecare tools and global process  
Training future system by all End-users



RISK ASSESMENT TO UNDERSTAND RISKS AND POSSIBLE MITIGATION  
What is detected during the kill chain ?

Technical but also managerial and organizational aspects

**SAFECARE**  
Integrated cyber-physical security for health services

RISK SIMULATION (role play with Ebios RM/Bowtie methodology and Safecare tools), Training guide, training HAMS, ...

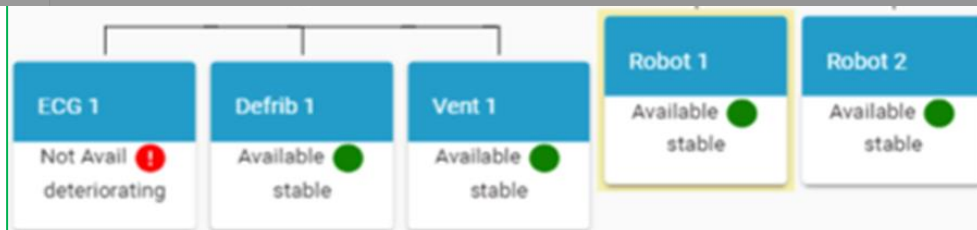
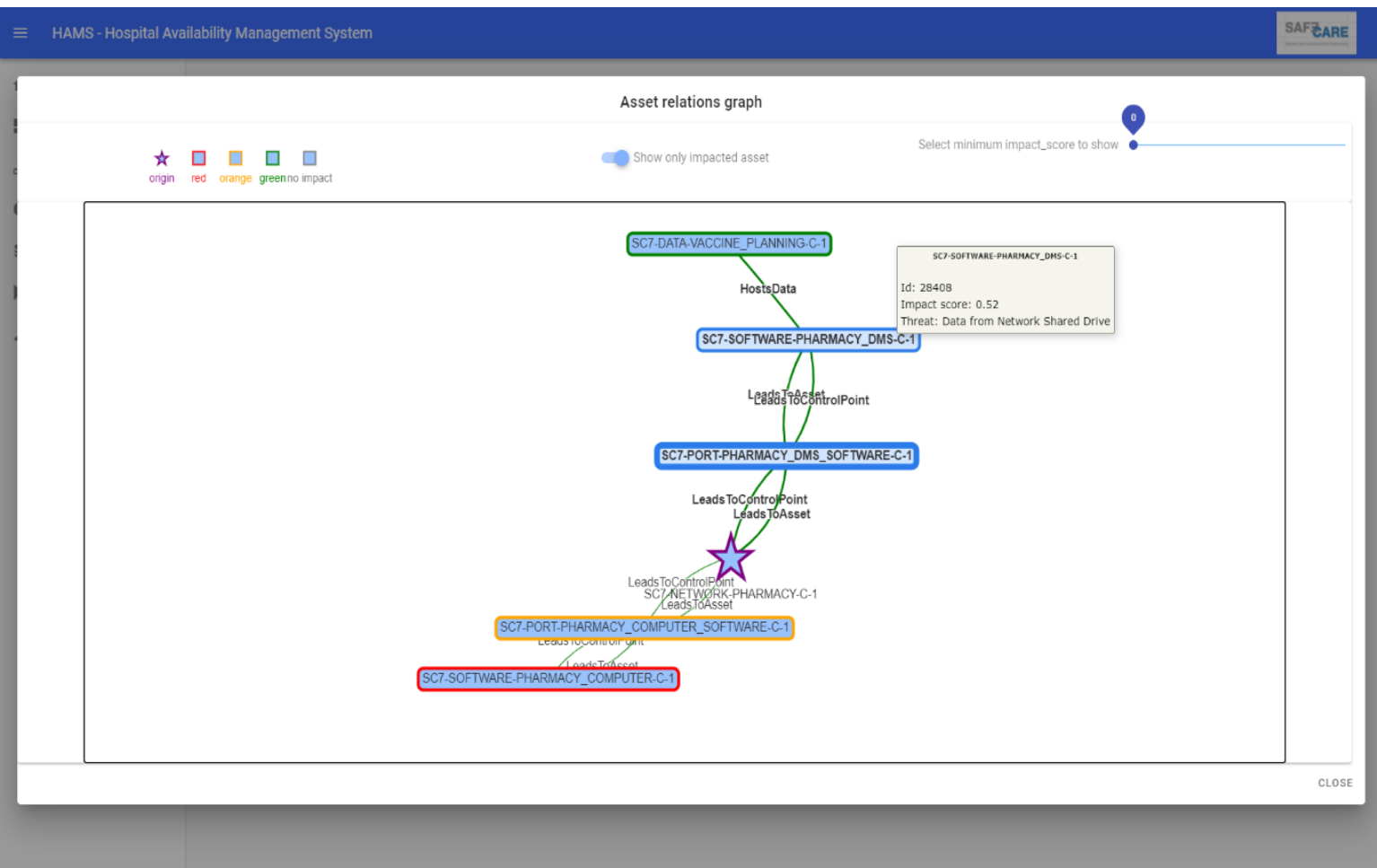
# Scenarios : a representative sample of the complexity



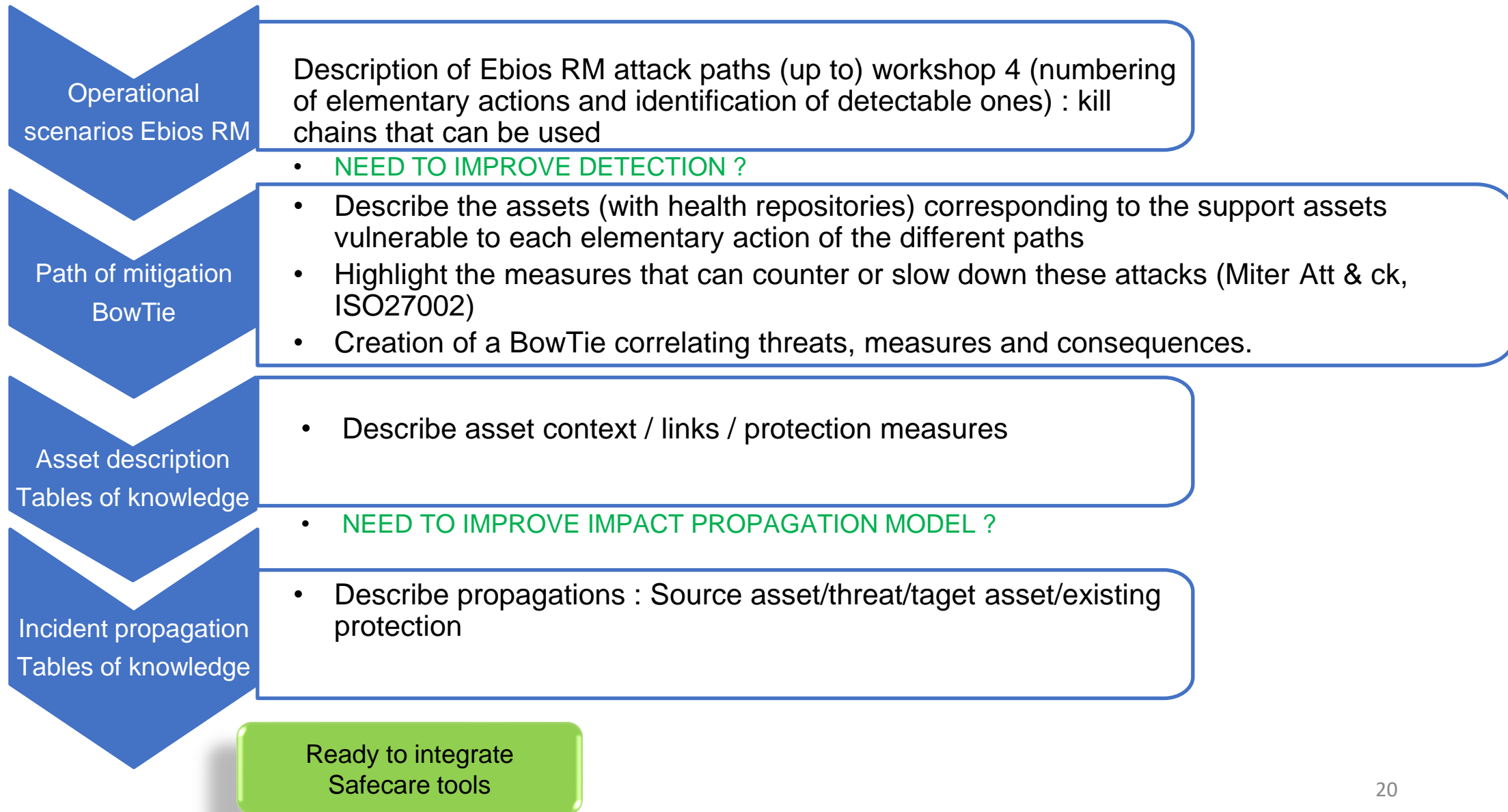
- Sc1: Cyber-physical attack targeting **power supply** of the hospital
- Sc2: Cyber-physical attack to steal **patient data** in the hospital
- Sc3: Cyber-physical attack targeting **IT systems**
- Sc4: Cyber-physical attack to cause a **hardware fault**
- Sc5: Cyber-physical attack targeting the **air-cooling system** of the hospital
- Sc6: Cyber-physical attack on **medical devices**
- Sc7: Cyber-physical attack to **steal credentials** to access IT systems
- Sc8: Cyber-Physical attack in access control provider to **steal medical devices**
- Sc9: Physical attack against hospital staff using a **gun**
- Sc10: Physical attack **to steal drugs**
- Sc11: Cyber-physical attack due to a **personal laptop**
- Sc12: Cyber-physical attack to **block national crisis management**



# Scenarios : visualization of cascading impacts and risk assesment (HAMS)



# SAFECARE Risk assessment Step by step



# Examples of risk assessment tools



Tables of knowledge

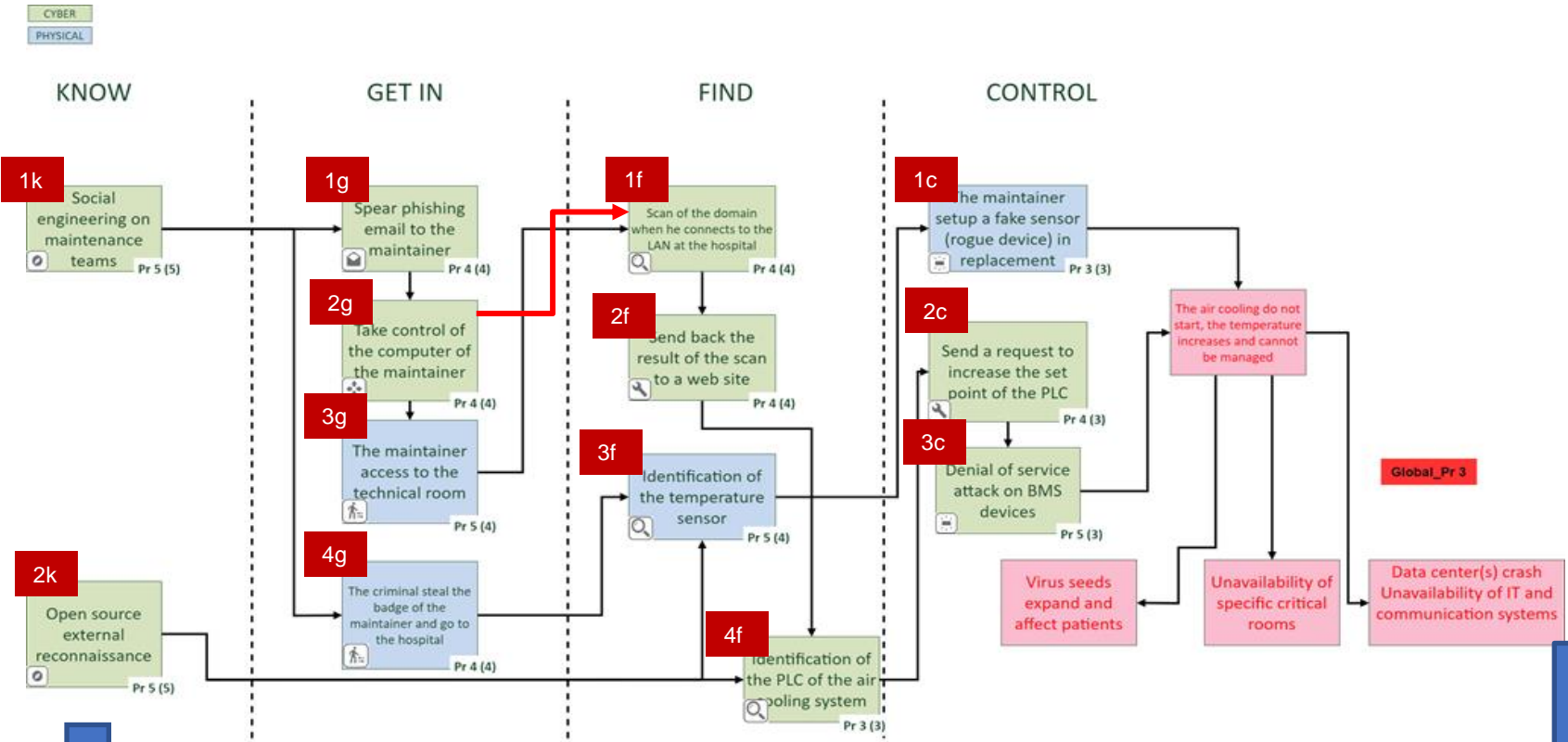


BowTie



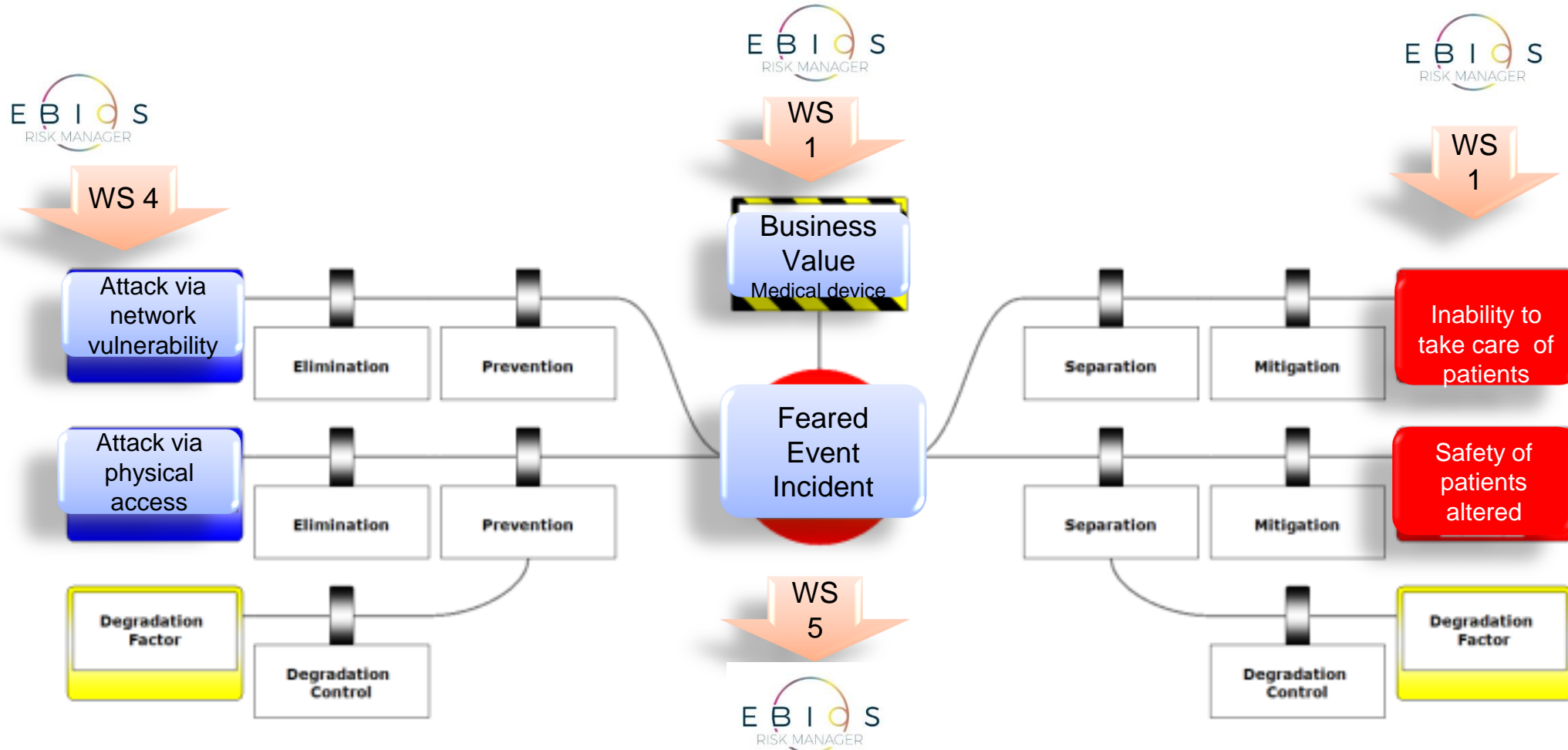
# Risk assessment methodology

The risk assessment (Example with non representative data)



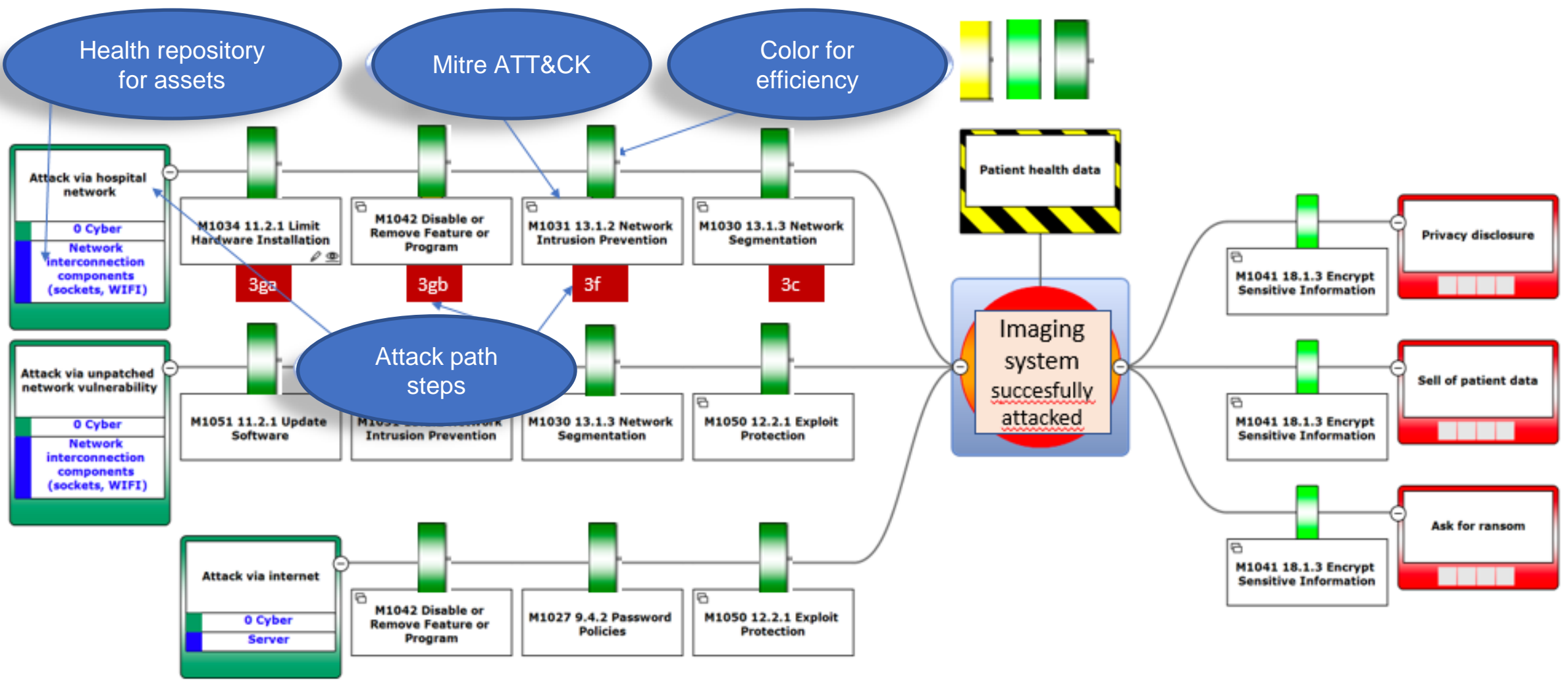
- Which supporting assets ?
- Which vulnérabilities ?
- Which incidents ?
- On which supporting assets ?
- Which Impacts on which primary assets (critical/business values)

# Risk Assessment - Ebios RM Combined with BowTie



To facilitate measures and controls identification (existing and new ones) and links with degradation (or improvement) factors

# Example with links to standards and repositories





# Ontology based incidents propagation: Propagation rules and impact scores *(source Cnam paris)*

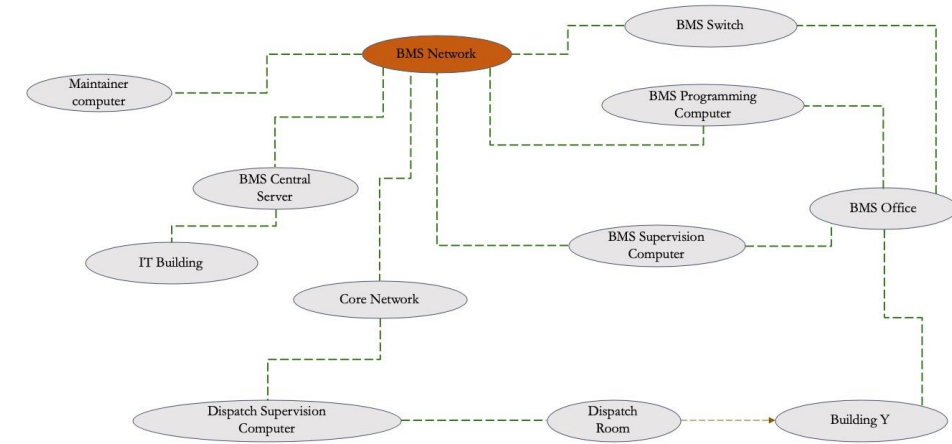
## (1) Knowledge acquisition (tables of knowledge)

Asset	Asset category	Incident (on source)	Incident category	Link	Asset	Asset category	incident (on target)	Incident category
Maintainer computer	Device	threat on network	threat on network	leadsTo	BMS network	Network	trafic malveillant /anormal	trafic malveillant /anormal
Maintainer computer	Device	threat on network	threat on network	leadsTo	External access tool (VPN)	Controller	trafic malveillant /anormal	trafic malveillant /anormal
BMS network	Network	flux anormal / virus	Virus	leadsTo	PLC	Device	code malveillant	Virus
BMS network	Network	flux anormal / virus	Virus	leadsTo	PLC	Device	flux anormal / virus	Virus
BMS network	Network	flux anormal / virus	Virus	leadsTo	BMS supervision computer	Device	flux anormal / virus	Virus
BMS network	Network	flux anormal / virus	Virus	leadsTo	BMS central server	Device	flux anormal / virus	Virus
BMS network	Network	flux anormal / virus	Virus	leadsTo	BMS switch	Device	flux anormal / virus	Virus
BMS network	Network	flux anormal / virus	Virus	leadsTo	Core network	Network	flux anormal / virus	Virus

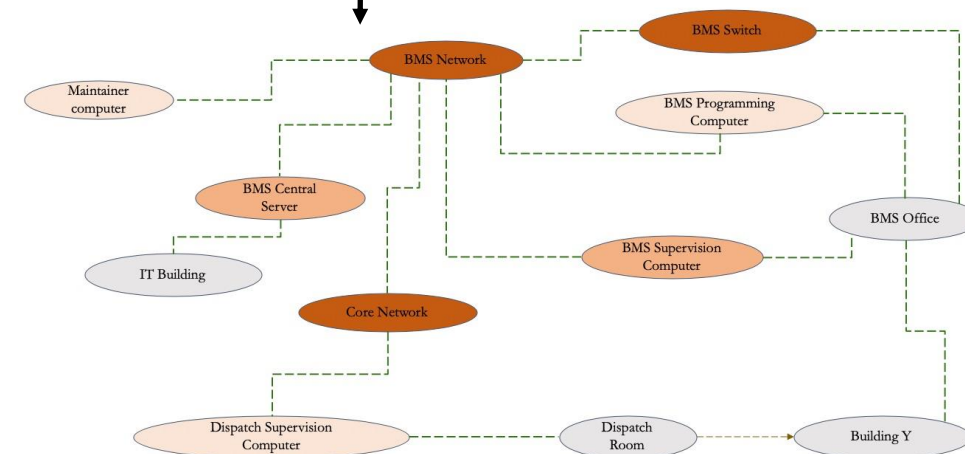
## (2) Propagation rules generation

`isImpacted(asset2), hasIncident(asset2, incident) :-`  
`hasIncident(asset1, incident), Network(asset1), Virus(incident),`  
`leadsToCP(asset1, controlPoint), leadsToAsset(controlPoint, asset2),`  
`Device(asset2)`

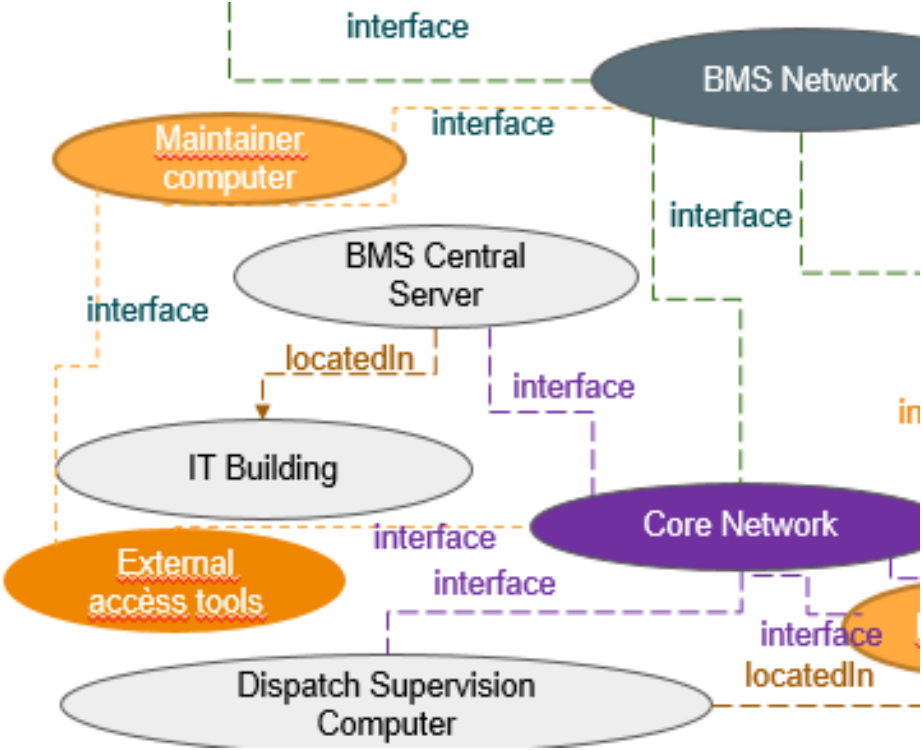
## (3) Impact propagation



## (4) Impact score evaluation



# Assets map (from table of knowledge to map)



## Bibliography

**SAFECARE:** <https://www.safecare-project.eu>

**EBIOS Risk Manager:** <https://www.ssi.gouv.fr/entreprise/management-du-risque/la-methode-ebios-risk-manager/>

**Club EBIOS generic approach:** <https://club-ebios.org/site/ebios-lapproche-generique/>

**MITRE ATT&CK:** <https://attack.mitre.org/>

**ISO 27002:** <https://www.iso.org/obp/ui/#iso:std:iso-iec:27002:ed-2:v1:fr>

**BowTieXp:** <https://www.cgerisk.com/products/bowtiexp/>



# Thank you for your involvement !

More details available on:

- Our website: <https://www.safecare-project.eu/>
  - Twitter: @SafecareP
  - LinkedIn: SAFECARE Project

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